

STATE NAME: \_\_\_\_\_

Streamlined Sales Tax Governing Board  
Section 328 Taxability Matrix

Effective Date: \_\_\_\_\_

Completed by:

E-mail address:

Phone number:

Date Submitted:

The Taxability Matrix contains four sections that must be completed: Section A – Administrative Definitions, Section B – Sales Tax Holidays, Section C – Product Definitions and Section D – Tax Administration Practices.

**Instructions for Sections A, B and C of the Taxability Matrix**

Each of the items listed in Sections A, B and C below are defined in the Library of Definitions in the Streamlined Sales and Use Tax Agreement (SSUTA) as amended through **May 4, 2016**. Refer to Appendix C of the SSUTA for each definition.

Place an “X” in the appropriate column under the heading “Treatment of definition” to indicate the treatment of each definition in your state. If a product definition was not adopted by your state, enter “NA” in the column under the heading “Reference” and indicate in the “Treatment of definition” columns the treatment of the product in your state. In accordance with the SSUTA, your state must adopt the definitions in the Library of Definitions that apply to your state without qualifications, except for those allowed by the SSUTA. For this reason, do not enter any comments or qualifications in the two columns under the heading “Treatment of definition.” If your state has adopted a definition in the Library of Definitions with a qualification not specified in the SSUTA, do not place an “X” in either column under the heading “Treatment of definition” but include a comment in the “Reference” column explaining the qualification. Enter the applicable statute/rule cite in the “Reference” column.

With respect to Sections A, B and C of the taxability matrix, sellers and certified service providers are relieved from tax liability to the member state and its local jurisdictions for having charged and collected the incorrect amount of sales and use tax resulting from the seller or certified service provider relying on erroneous data provided by the member state relative to treatment of the terms defined in Sections A, B and C. **To the extent possible under each state’s laws**, sellers and CSPs are also relieved from tax liability to the member state and its local jurisdictions for having charged and collected the incorrect amount of sales and use tax until the first day of the calendar month that is at least 30 days after notice of a change to Sections A, B, or C of the state’s taxability matrix is submitted to the governing board, provided the seller or CSP relied on the prior version of the taxability matrix.

**Instructions for Section D of the Taxability Matrix**

With respect to Section D, “tax administration practices” have been approved by the Streamlined Sales Tax Governing Board (SSTGB) for each of the products, procedures, services, or transactions identified pursuant to Section 335 of the Streamlined Sales and Use Tax Agreement (SSUTA), as amended through **May 4, 2016**.

Use of the term “State” in each practice refers to the state completing the matrix.

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Place an “X” in the appropriate column to indicate whether your State does or does not follow each practice identified.

For each tax administration practice identified in this matrix and further described in Appendix E of the SSUTA which your State follows, place an “X” in the “Yes” column and enter the statute or rule that applies to your state’s treatment of this practice in the Statute/Rule Cite column.

For each tax administration practice identified in this matrix and further described in Appendix E of the SSUTA that your State does **not** follow, place an “X” in the “No” column, enter the statute or rule that applies to your state’s treatment of this practice in the Statute/Rule Cite column and, if necessary, describe in the Comments column your state’s practice in this area.

Conformance to a tax administration practice by a state is voluntary and no state shall be found not in compliance with the Agreement if it does not follow a tax administration practice adopted by the Governing Board.

With respect to Section D of this taxability matrix **and to the extent possible under each state’s laws**, sellers and CSPs are relieved from tax liability to the member state and its local jurisdictions for having charged and collected the incorrect amount of sales and use tax resulting from the seller or certified service provider relying on erroneous data provided by the member state relative to the tax administration practices contained in Section D. In addition, **to the extent possible under each state’s laws**, sellers and CSPs are also relieved from tax liability to the member state and its local jurisdictions for having charged and collected the incorrect amount of sales and use tax until the first day of the calendar month that is at least 30 days after notice of a change to Section D of the state’s taxability matrix is submitted to the governing board, provided the seller or CSP relied on the prior version of the taxability matrix.

A. Administrative Definitions		Treatment of definition		Reference
Reference Number for SST Use Only	Sales price: Identify how the options listed below are treated in your state. The following options may be excluded from the definition of sales price only if they are separately stated on the bill to the purchaser.	Included in Sales Price	Excluded From Sales Price	Statute/Rule Cite/Comment
10010	<ul style="list-style-type: none"> <li>Charges by the seller for any services necessary to complete the sale other than delivery and installation</li> </ul>			
10070	<ul style="list-style-type: none"> <li>Telecommunication nonrecurring charges</li> </ul>			
10040	<ul style="list-style-type: none"> <li>Installation charges</li> </ul>			
10060	<ul style="list-style-type: none"> <li>Value of trade-in</li> </ul>			
	<b>Delivery Charges for personal property or services other than direct mail. The following charges are included in the definition of sales price unless your state excludes them from sales price when such charges are separately stated on the bill to the</b>	<b>Included in Sales Price</b>	<b>Excluded From Sales Price</b>	<b>Statute/Rule Cite/Comment</b>

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	<b>purchaser. For responses below assume the charges are separately stated on the bill to the purchaser.</b>			
11000	<ul style="list-style-type: none"> <li>Handling, crating, packing, preparation for mailing or delivery, and similar charges</li> </ul>			
11010	<ul style="list-style-type: none"> <li>Transportation, shipping, postage, and similar charges</li> </ul>			
	<b>Delivery Charges for direct mail. The following charges are included in the definition of sales price unless your state excludes them from sales price when such charges are separately stated on the bill to the purchaser. For responses below assume the charges are separately stated on the bill to the purchaser.</b>	<b>Included in Sales Price</b>	<b>Excluded From Sales Price</b>	<b>Statute/Rule Cite/Comment</b>
11020	<ul style="list-style-type: none"> <li>Handling, crating, packing, preparation for mailing or delivery, and similar charges</li> </ul>			
11021	<ul style="list-style-type: none"> <li>Transportation, shipping, and similar charges</li> </ul>			
11022	<ul style="list-style-type: none"> <li>Postage</li> </ul>			
	<b>State and Local Taxes</b> - A state may exclude from the sales price any or all state and local taxes on a retail sale that are imposed on the seller, if the state statute authorizing or imposing the tax provides that the seller may, but is not required, to collect such tax from the consumer. The tax must be separately stated on the invoice, bill of sale or similar document given to the purchaser. Sales and use taxes are not included in the sales price.	<b>Included in Sales Price</b>	<b>Excluded From Sales Price</b>	
11110	List all state and local taxes, other than sales and use taxes imposed on the seller that your state excludes from sales price under this provision. <ul style="list-style-type: none"> <li></li> <li></li> <li></li> </ul>			
	<b>Tribal Taxes</b> - A state may exclude from the sales price tribal taxes on a retail sale that are imposed on the seller if the Tribal law authorizing or imposing the tax provides that the seller may, but is not required, to collect such tax from the consumer The tax must be separately stated on the invoice, bill of sale or similar document given to the purchaser.	<b>Included in Sales Price</b>	<b>Excluded From Sales Price</b>	
11120	List all tribal taxes on a retail sale that are imposed on the seller if the Tribal law authorizing or imposing the tax provides that the seller may, but is not required, to collect such tax from the			

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	<p>consumer. The tax must be separately stated on the invoice, bill of sale or similar document given to the purchaser.</p> <ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>			
	<p><b>Federal Excise Taxes</b> – A state may exclude federal excise taxes or fees that are not directly imposed on a consumer if the state lists those taxes and a reference to the specific law on the state’s taxability matrix. The tax must be separately stated on the invoice, bill of sale or similar document given to the purchaser</p>	<b>Included in Sales Price</b>	<b>Excluded From Sales Price</b>	
11130	<p>List all federal excise taxes or fees that are not directly imposed on the consumer that your states excludes from the sales price under this provision.</p> <ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>			
<b>B. Sales Tax Holidays</b>		<b>Yes</b>	<b>No</b>	<b>Statute/Rule Cite/Comment</b>
	<b>Sales Tax Holidays: Does your state have a sales tax holiday?</b>			
	If yes, indicate the tax treatment during your state sales tax holiday for the following products.	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
20060	<ul style="list-style-type: none"> <li>• All Energy star qualified products</li> </ul>			
	<ul style="list-style-type: none"> <li>• Specific energy star qualified products or energy star qualified classifications</li> </ul>			
	➤			
	➤			
	➤			
20150	<ul style="list-style-type: none"> <li>• All Disaster Preparedness Supply</li> </ul>			
20160	<ul style="list-style-type: none"> <li>• Specific disaster preparedness general supply</li> </ul>			
20170	<ul style="list-style-type: none"> <li>• Specific disaster preparedness safety supply</li> </ul>			
20180	<ul style="list-style-type: none"> <li>• Specific disaster preparedness food-related supply</li> </ul>			

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20190	<ul style="list-style-type: none"> <li>Specific disaster preparedness fastening supply</li> </ul>				
20070	<ul style="list-style-type: none"> <li>School supply</li> </ul>				
20080	<ul style="list-style-type: none"> <li>School art supply</li> </ul>				
20090	<ul style="list-style-type: none"> <li>School instructional material</li> </ul>				
20100	<ul style="list-style-type: none"> <li>School computer supply</li> </ul>				
	Other products defined in Part II of the Library of Definitions included in your state sales tax holiday.	<b>Amount of Threshold</b>	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
20130	<ul style="list-style-type: none"> <li>Clothing</li> </ul>				
20110	<ul style="list-style-type: none"> <li>Computers</li> </ul>				
20120	<ul style="list-style-type: none"> <li>Prewritten computer software</li> </ul>				
	•				
	•				
	•				
<b>C. Product Definitions</b>					<b>Reference</b>
	<b>Clothing and related products</b>		<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
20010	<ul style="list-style-type: none"> <li>Clothing</li> </ul>				
20015	<ul style="list-style-type: none"> <li> <ul style="list-style-type: none"> <li>Essential clothing priced below a state specific threshold</li> </ul> </li> </ul>				
20050	<ul style="list-style-type: none"> <li> <ul style="list-style-type: none"> <li>Fur clothing</li> </ul> </li> </ul>				
20020	<ul style="list-style-type: none"> <li>Clothing accessories or equipment</li> </ul>				
20030	<ul style="list-style-type: none"> <li>Protective equipment</li> </ul>				
20040	<ul style="list-style-type: none"> <li>Sport or recreational equipment</li> </ul>				
	<b>Computer related products</b>		<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
30100	<ul style="list-style-type: none"> <li>Computer</li> </ul>				
30040	<ul style="list-style-type: none"> <li>Prewritten computer software</li> </ul>				
30050	<ul style="list-style-type: none"> <li>Prewritten computer software <b>delivered electronically</b></li> </ul>				
30060	<ul style="list-style-type: none"> <li>Prewritten computer software <b>delivered via load and leave</b></li> </ul>				
30015	<ul style="list-style-type: none"> <li>Non-prewritten (custom) computer software</li> </ul>				
30025	<ul style="list-style-type: none"> <li>Non-prewritten (custom) computer software <b>delivered electronically</b></li> </ul>				

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30035	<ul style="list-style-type: none"> <li>Non-prewritten (custom) computer software <b>delivered via load and leave</b></li> </ul>			
	<b>Mandatory computer software maintenance contracts</b>	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
30200	<ul style="list-style-type: none"> <li>Mandatory computer software maintenance contracts with respect to <b>prewritten computer software</b></li> </ul>			
30210	<ul style="list-style-type: none"> <li>Mandatory computer software maintenance contracts with respect to prewritten computer software which is <b>delivered electronically</b></li> </ul>			
30220	<ul style="list-style-type: none"> <li>Mandatory computer software maintenance contracts with respect to prewritten computer software which is <b>delivered via load and leave</b></li> </ul>			
30230	<ul style="list-style-type: none"> <li>Mandatory computer software maintenance contracts with respect to <b>non-prewritten (custom) computer software</b></li> </ul>			
30240	<ul style="list-style-type: none"> <li>Mandatory computer software maintenance contracts with respect to non-prewritten (custom) software which is <b>delivered electronically</b></li> </ul>			
30250	<ul style="list-style-type: none"> <li>Mandatory computer software maintenance contracts with respect to non-prewritten (custom) software which is <b>delivered via load and leave</b></li> </ul>			
	<b>Optional computer software maintenance contracts</b>	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
30300	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to <b>prewritten computer software that only provide updates or upgrades</b> with respect to the software</li> </ul>			
30310	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to prewritten computer software that only provide <b>updates or upgrades delivered electronically</b> with respect to the software</li> </ul>			
30320	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to prewritten computer software that only provide <b>updates or upgrades delivered via load and leave</b> with respect to the software</li> </ul>			
30330	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to <b>non-prewritten (custom) computer software</b> that only provide <b>updates or upgrades</b> with respect to the software</li> </ul>			
30340	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to non-prewritten (custom) computer software that</li> </ul>			

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	only provide <b>updates or upgrades delivered electronically</b> with respect to the software			
30350	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to non-prewritten (custom) computer software that only provide <b>updates or upgrades delivered via load and leave</b> with respect to the software</li> </ul>			
30360	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to non-prewritten (custom) computer software that <b>only provide support services</b> to the software</li> </ul>			
30370	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to non-prewritten (custom) computer software that <b>provide updates or upgrades and support services</b> to the software</li> </ul>			
30380	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to non-prewritten (custom) computer software that <b>provide updates or upgrades delivered electronically and support services</b> to the software</li> </ul>			
30390	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to non-prewritten (custom) computer software <b>provide updates or upgrades delivered via load and leave and support services</b> to the software</li> </ul>			
	<p>Indicate your state's tax treatment for optional computer software maintenance contracts with respect to prewritten computer software sold for one non-itemized price that include updates and upgrades and/or support services. Use percentages in the taxable and exempt columns to denote tax treatment in your state. For example: if all taxable put 100% in the taxable column; if all nontaxable/exempt put 100% in the exempt column; if 50% taxable and 50% nontaxable/exempt put 50% in the taxable column and 50% in the exempt column.</p>	Taxable Percentage	Exempt Percentage	Statute/Rule Cite/Comment
30400	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to prewritten computer software that <b>provide updates or upgrades and support services</b> to the software</li> </ul>			
30410	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to prewritten computer software that <b>provide updates and upgrades delivered electronically and support services to the software</b></li> </ul>			

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30420	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to prewritten computer software that <b>provide updates and upgrades delivered via load and leave and support services to the software</b></li> </ul>			
30430	<ul style="list-style-type: none"> <li>Optional computer software maintenance contracts with respect to prewritten computer software that <b>only provide support services</b> to the software</li> </ul>			
	<b>Digital products(excludes telecommunications services, ancillary services and computer software)</b>	<b>Yes</b>	<b>No</b>	<b>Statute/Rule Cite/Comment</b>
31000	A state imposing tax on products “transferred electronically” is not required to adopt definitions for specified digital products. (“Specified digital products” includes the defined terms: digital audio visual works; digital audio works; and digital books.) Does your state impose tax on products transferred electronically other than digital audio visual works, digital audio works, or digital books?			
		<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
31040	<ul style="list-style-type: none"> <li>Digital audio visual works sold to an end user with rights for permanent use</li> </ul>			
31070	<ul style="list-style-type: none"> <li>Digital audio works sold to an end user with rights for permanent use</li> </ul>			
31100	<ul style="list-style-type: none"> <li>Digital books sold to an end user with rights for permanent use</li> </ul>			
	<b>For transactions other than those included above, a state must specifically impose and separately enumerate a broader imposition of the tax. Does your state impose tax on:</b>	<b>Yes</b>	<b>No</b>	<b>Statute/Rule Cite/Comment</b>
31065	<ul style="list-style-type: none"> <li>Digital audio visual works sold to users other than the end user.</li> </ul>			
31050	<ul style="list-style-type: none"> <li>Digital audio visual works sold with rights of use less than permanent use.</li> </ul>			
31060	<ul style="list-style-type: none"> <li>Digital audio visual works sold with rights of use conditioned on continued payment.</li> </ul>			
31095	<ul style="list-style-type: none"> <li>Digital audio works sold to users other than the end user.</li> </ul>			
31080	<ul style="list-style-type: none"> <li>Digital audio works sold with rights of use less than permanent.</li> </ul>			



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31090	<ul style="list-style-type: none"> <li>Digital audio works sold with rights of use conditioned on continued payments.</li> </ul>			
31125	<ul style="list-style-type: none"> <li>Digital books sold to users other than the end user.</li> </ul>			
31110	<ul style="list-style-type: none"> <li>Digital books sold with rights of use less than permanent.</li> </ul>			
31120	<ul style="list-style-type: none"> <li>Digital books sold with rights of use conditioned on continued payments.</li> </ul>			
31121	Does your state treat subscriptions to products “transferred electronically” differently than a non-subscription purchase of such product?			
	<p><b>Section 332H provides that states may have product based exemptions for specific items within specified digital products. (“Specified digital products” includes the defined terms: digital audio visual works; digital audio works; and digital books.) List product based exemptions for specific items included in specified digital products. Example: digital textbooks</b></p>	<b>Statute/Rule Cite/Comment</b>		
32000	<ul style="list-style-type: none"> <li></li> </ul>			
	<ul style="list-style-type: none"> <li></li> </ul>			
	<ul style="list-style-type: none"> <li></li> </ul>			
	<b>Food and food products</b>	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
40030	<ul style="list-style-type: none"> <li>Food and food ingredients excluding alcoholic beverages and tobacco</li> </ul>			
40010	<ul style="list-style-type: none"> <li>o Candy</li> </ul>			
40020	<ul style="list-style-type: none"> <li>o Dietary Supplements</li> </ul>			
40050	<ul style="list-style-type: none"> <li>o Soft Drinks</li> </ul>			
40060	<ul style="list-style-type: none"> <li>o Bottled water</li> </ul>			
40040	<ul style="list-style-type: none"> <li>➤ Food sold through vending machines</li> </ul>			
41000	<ul style="list-style-type: none"> <li>➤ Prepared Food</li> </ul>			
	<p><b>Prepared food options - The following food items heated, mixed or combined by the seller are included in the definition of prepared food unless a state elects to exclude them from the definition of prepared food. Such food items excluded from prepared food are taxed the same as food and food</b></p>	<b>Included in Prepared Food</b>	<b>Excluded from Prepared Food</b>	<b>Statute/Rule Cite/Comment</b>

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	<b>ingredients.</b> (Indicate how the options for the following food items that otherwise meet the definition of prepared food are treated in your state.)			
41010	➤ Prepared food sold without eating utensils provided by the seller whose primary NAICS classification is manufacturing in sector 311, except subsector 3118 (bakeries)			
41020	➤ Prepared food sold without eating utensils provided by the seller in an unheated state by weight or volume as a single item			
41025	➤ Meat or seafood products that meet the definition of prepared food sold without eating utensils provided by the seller in an unheated state by weight or volume as a single item			
41030	➤ Bakery items that meet the definition of prepared food sold without eating utensils provided by the seller, including bread, rolls, buns, biscuits, bagels, croissants, pastries, donuts, Danish, cakes, tortes, pies, tarts, muffins, bars, cookies, tortillas			
41040	➤ Prepared food sold without eating utensils provided by the seller that ordinarily requires cooking (as opposed to just reheating) by the consumer prior to consumption			
	<b>Health-care products</b>	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
	<b>Drugs</b> (indicate how the options are treated in your state)			
	<b>Drugs for human use</b>			
51010	• Drugs, other than over the counter drugs, for human use without a prescription			
51020	• Drugs, other than over-the-counter drugs, for human use with a prescription			
51050	• Insulin for human use without a prescription			
51060	• Insulin for human use with a prescription			
51090	• Medical oxygen for human use without a prescription			
51100	• Medical oxygen for human use with a prescription			
51130	• Over-the-counter drugs for human use without a prescription			
51140	• Over-the-counter drugs for human use with a prescription			
51170	• Grooming and hygiene products for human use that don't meet the definition of "drug"			

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51171	<ul style="list-style-type: none"> <li>Grooming and hygiene products for human use that meet the definition of "drug" without a prescription</li> </ul>			
51172	<ul style="list-style-type: none"> <li>Grooming and hygiene products for human use that meet the definition of "drug" with a prescription</li> </ul>			
51190	<ul style="list-style-type: none"> <li>Over-the-counter drugs for human use to hospitals</li> </ul>			
51195	<ul style="list-style-type: none"> <li>Over-the-counter drugs for human use to other medical facilities</li> </ul>			
51200	<ul style="list-style-type: none"> <li>Prescription drugs for human use to hospitals</li> </ul>			
51205	<ul style="list-style-type: none"> <li>Prescription drugs for human use to other medical facilities</li> </ul>			
51240	<ul style="list-style-type: none"> <li>Free samples of drugs for human use</li> </ul>			
51250	<ul style="list-style-type: none"> <li>Free samples of prescription drugs for human use</li> </ul>			
	<b>Drugs for animal use</b>			
51030	<ul style="list-style-type: none"> <li>Drugs, other than over-the-counter drugs for animal use without a prescription</li> </ul>			
51040	<ul style="list-style-type: none"> <li>Drugs, other than over-the-counter drugs, for animal use with a prescription</li> </ul>			
51070	<ul style="list-style-type: none"> <li>Insulin for animal use without a prescription</li> </ul>			
51080	<ul style="list-style-type: none"> <li>Insulin for animal use with a prescription</li> </ul>			
51110	<ul style="list-style-type: none"> <li>Medical oxygen for animal use without a prescription</li> </ul>			
51120	<ul style="list-style-type: none"> <li>Medical oxygen for animal use with a prescription</li> </ul>			
51150	<ul style="list-style-type: none"> <li>Over-the-counter drugs for animal use without a prescription</li> </ul>			
51160	<ul style="list-style-type: none"> <li>Over-the-counter drugs for animal use with a prescription</li> </ul>			
51180	<ul style="list-style-type: none"> <li>Grooming and hygiene products for animal use</li> </ul>			
51210	<ul style="list-style-type: none"> <li>Over-the-counter drugs for animal use to veterinary hospitals and other animal medical facilities</li> </ul>			
51220	<ul style="list-style-type: none"> <li>Prescription drugs for animal use to veterinary hospitals and other animal medical facilities</li> </ul>			
51260	<ul style="list-style-type: none"> <li>Free samples of drugs for animal use</li> </ul>			
51270	<ul style="list-style-type: none"> <li>Free samples of prescription drugs for animal use</li> </ul>			
	<b>Durable medical equipment</b> (indicate how the options are treated in your state)	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
52010	<ul style="list-style-type: none"> <li>Durable medical equipment, not for home use, without a prescription</li> </ul>			
52020	<ul style="list-style-type: none"> <li>Durable medical equipment, not for home use, with a prescription</li> </ul>			

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52030	<ul style="list-style-type: none"><li>• Durable medical equipment, not for home use, with a prescription paid for by Medicare</li></ul>			
52040	<ul style="list-style-type: none"><li>• Durable medical equipment, not for home use, with a prescription reimbursed by Medicare</li></ul>			
52050	<ul style="list-style-type: none"><li>• Durable medical equipment, not for home use, with a prescription paid for by Medicaid</li></ul>			
52060	<ul style="list-style-type: none"><li>• Durable medical equipment, not for home use, with a prescription reimbursed by Medicaid</li></ul>			
52070	<ul style="list-style-type: none"><li>• Durable medical equipment for home use without a prescription</li></ul>			
52080	<ul style="list-style-type: none"><li>• Durable medical equipment for home use with a prescription</li></ul>			
52090	<ul style="list-style-type: none"><li>• Durable medical equipment for home use with a prescription paid for by Medicare</li></ul>			
52100	<ul style="list-style-type: none"><li>• Durable medical equipment for home use with a prescription reimbursed by Medicare</li></ul>			
52110	<ul style="list-style-type: none"><li>• Durable medical equipment for home use with a prescription paid for by Medicaid</li></ul>			
52120	<ul style="list-style-type: none"><li>• Durable medical equipment for home use with a prescription reimbursed by Medicaid</li></ul>			
52130	<ul style="list-style-type: none"><li>• Oxygen delivery equipment, not for home use, without a prescription</li></ul>			
52140	<ul style="list-style-type: none"><li>• Oxygen delivery equipment, not for home use, with a prescription</li></ul>			
52150	<ul style="list-style-type: none"><li>• Oxygen delivery equipment, not for home use, with a prescription paid for by Medicare</li></ul>			
52160	<ul style="list-style-type: none"><li>• Oxygen delivery equipment, not for home use, with a prescription reimbursed by Medicare</li></ul>			
52170	<ul style="list-style-type: none"><li>• Oxygen delivery equipment, not for home use, with a prescription paid for by Medicaid</li></ul>			
52180	<ul style="list-style-type: none"><li>• Oxygen delivery equipment, not for home use, with a prescription reimbursed by Medicaid</li></ul>			
52190	<ul style="list-style-type: none"><li>• Oxygen delivery equipment for home use without a prescription</li></ul>			
52200	<ul style="list-style-type: none"><li>• Oxygen delivery equipment for home use with a prescription</li></ul>			

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52210	<ul style="list-style-type: none"> <li>Oxygen delivery equipment for home use with a prescription paid for by Medicare</li> </ul>			
52220	<ul style="list-style-type: none"> <li>Oxygen delivery equipment for home use with a prescription reimbursed by Medicare</li> </ul>			
52230	<ul style="list-style-type: none"> <li>Oxygen delivery equipment for home use with a prescription paid for by Medicaid</li> </ul>			
52240	<ul style="list-style-type: none"> <li>Oxygen delivery equipment for home use with a prescription reimbursed by Medicaid</li> </ul>			
52250	<ul style="list-style-type: none"> <li>Kidney dialysis equipment, not for home use, without a prescription</li> </ul>			
52260	<ul style="list-style-type: none"> <li>Kidney dialysis equipment, not for home use, with a prescription</li> </ul>			
52270	<ul style="list-style-type: none"> <li>Kidney dialysis equipment, not for home use, with a prescription paid for by Medicare</li> </ul>			
52280	<ul style="list-style-type: none"> <li>Kidney dialysis equipment, not for home use, with a prescription reimbursed by Medicare</li> </ul>			
52290	<ul style="list-style-type: none"> <li>Kidney dialysis equipment, not for home use, with a prescription paid for by Medicaid</li> </ul>			
52300	<ul style="list-style-type: none"> <li>Kidney dialysis equipment, not for home use, with a prescription reimbursed by Medicaid</li> </ul>			
52310	<ul style="list-style-type: none"> <li>Kidney dialysis equipment for home use without a prescription</li> </ul>			
52320	<ul style="list-style-type: none"> <li>Kidney dialysis equipment for home use with a prescription</li> </ul>			
52330	<ul style="list-style-type: none"> <li>Kidney dialysis equipment for home use with a prescription paid for by Medicare</li> </ul>			
52340	<ul style="list-style-type: none"> <li>Kidney dialysis equipment for home use with a prescription reimbursed by Medicare</li> </ul>			
52350	<ul style="list-style-type: none"> <li>Kidney dialysis equipment for home use with a prescription paid for by Medicaid</li> </ul>			
52360	<ul style="list-style-type: none"> <li>Kidney dialysis equipment for home use with a prescription reimbursed by Medicaid</li> </ul>			
52370	<ul style="list-style-type: none"> <li>Enteral feeding systems, not for home use, without a prescription</li> </ul>			
52380	<ul style="list-style-type: none"> <li>Enteral feeding systems, not for home use, with a prescription</li> </ul>			
52390	<ul style="list-style-type: none"> <li>Enteral feeding systems, not for home use, with a prescription paid for by Medicare</li> </ul>			

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52400	<ul style="list-style-type: none"> <li>• Enteral feeding systems, not for home use, with a prescription reimbursed by Medicare</li> </ul>			
52410	<ul style="list-style-type: none"> <li>• Enteral feeding systems, not for home use, with a prescription paid for by Medicaid</li> </ul>			
52420	<ul style="list-style-type: none"> <li>• Enteral feeding systems, not for home use, with a prescription reimbursed by Medicaid</li> </ul>			
52430	<ul style="list-style-type: none"> <li>• Enteral feeding systems for home use without a prescription</li> </ul>			
52440	<ul style="list-style-type: none"> <li>• Enteral feeding systems for home use with a prescription</li> </ul>			
52450	<ul style="list-style-type: none"> <li>• Enteral feeding systems for home use with a prescription paid for by Medicare</li> </ul>			
52460	<ul style="list-style-type: none"> <li>• Enteral feeding systems for home use with a prescription reimbursed by Medicare</li> </ul>			
52470	<ul style="list-style-type: none"> <li>• Enteral feeding systems for home use with a prescription paid for by Medicaid</li> </ul>			
52480	<ul style="list-style-type: none"> <li>• Enteral feeding systems for home use with a prescription reimbursed by Medicaid</li> </ul>			
52490	<ul style="list-style-type: none"> <li>• Repair and replacement parts for durable medical equipment which are for single patient use</li> </ul>			
	<b>Mobility enhancing equipment</b> (indicate how the options are treated in your state)	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
53010	<ul style="list-style-type: none"> <li>• Mobility enhancing equipment without a prescription</li> </ul>			
53020	<ul style="list-style-type: none"> <li>• Mobility enhancing equipment with a prescription</li> </ul>			
53030	<ul style="list-style-type: none"> <li>• Mobility enhancing equipment with a prescription paid for by Medicare</li> </ul>			
53040	<ul style="list-style-type: none"> <li>• Mobility enhancing equipment with a prescription reimbursed by Medicare</li> </ul>			
53050	<ul style="list-style-type: none"> <li>• Mobility enhancing equipment with a prescription paid for by Medicaid</li> </ul>			
53060	<ul style="list-style-type: none"> <li>• Mobility enhancing equipment with a prescription reimbursed by Medicaid</li> </ul>			
	<b>Prosthetic devices</b> (indicate how the options are treated in your state)	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
54010	<ul style="list-style-type: none"> <li>• Prosthetic devices without a prescription</li> </ul>			
54020	<ul style="list-style-type: none"> <li>• Prosthetic devices with a prescription</li> </ul>			

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54030	<ul style="list-style-type: none"><li>• Prosthetic devices with a prescription paid for by Medicare</li></ul>			
54040	<ul style="list-style-type: none"><li>• Prosthetic devices with a prescription reimbursed by Medicare</li></ul>			
54050	<ul style="list-style-type: none"><li>• Prosthetic devices with a prescription paid for by Medicaid</li></ul>			
54060	<ul style="list-style-type: none"><li>• Prosthetic devices with a prescription reimbursed by Medicaid</li></ul>			
54070	<ul style="list-style-type: none"><li>• Corrective eyeglasses without a prescription</li></ul>			
54080	<ul style="list-style-type: none"><li>• Corrective eyeglasses with a prescription</li></ul>			
54090	<ul style="list-style-type: none"><li>• Corrective eyeglasses with a prescription paid for by Medicare</li></ul>			
54100	<ul style="list-style-type: none"><li>• Corrective eyeglasses with a prescription reimbursed by Medicare</li></ul>			
54110	<ul style="list-style-type: none"><li>• Corrective eyeglasses with a prescription paid for by Medicaid</li></ul>			
54120	<ul style="list-style-type: none"><li>• Corrective eyeglasses with a prescription reimbursed by Medicaid</li></ul>			
54130	<ul style="list-style-type: none"><li>• Contact lenses without a prescription</li></ul>			
54140	<ul style="list-style-type: none"><li>• Contact lenses with a prescription</li></ul>			
54150	<ul style="list-style-type: none"><li>• Contact lenses with a prescription paid for by Medicare</li></ul>			
54160	<ul style="list-style-type: none"><li>• Contact lenses with a prescription reimbursed by Medicare</li></ul>			
54170	<ul style="list-style-type: none"><li>• Contact lenses with a prescription paid for by Medicaid</li></ul>			
54180	<ul style="list-style-type: none"><li>• Contact lenses with a prescription reimbursed by Medicaid</li></ul>			
54190	<ul style="list-style-type: none"><li>• Hearing aids without a prescription</li></ul>			
54200	<ul style="list-style-type: none"><li>• Hearing aids with a prescription</li></ul>			
54210	<ul style="list-style-type: none"><li>• Hearing aids with a prescription paid for by Medicare</li></ul>			
54220	<ul style="list-style-type: none"><li>• Hearing aids with a prescription reimbursed by Medicare</li></ul>			
54230	<ul style="list-style-type: none"><li>• Hearing aids with a prescription paid for by Medicaid</li></ul>			
54240	<ul style="list-style-type: none"><li>• Hearing aids with a prescription reimbursed by Medicaid</li></ul>			
54250	<ul style="list-style-type: none"><li>• Dental prosthesis without a prescription</li></ul>			
54260	<ul style="list-style-type: none"><li>• Dental prosthesis with a prescription</li></ul>			
54270	<ul style="list-style-type: none"><li>• Dental prosthesis with a prescription paid for by Medicare</li></ul>			
54280	<ul style="list-style-type: none"><li>• Dental prosthesis with a prescription reimbursed by Medicare</li></ul>			
54290	<ul style="list-style-type: none"><li>• Dental prosthesis with a prescription paid for by Medicaid</li></ul>			
54300	<ul style="list-style-type: none"><li>• Dental prosthesis with a prescription reimbursed by Medicaid</li></ul>			

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	<b>Telecommunications &amp; related products</b>	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
60010	• Ancillary Services			
60020	➢ Conference bridging service			
60030	➢ Detailed telecommunications billing service			
60040	➢ Directory assistance			
60050	➢ Vertical service			
60060	➢ Voice mail service			
	<b>Telecommunications</b> (Indicate how the options are treated in your state)	<b>Taxable</b>	<b>Exempt</b>	<b>Statute/Rule Cite/Comment</b>
61000	• Intrastate Telecommunications Service			
61010	• Interstate Telecommunications Service			
61020	• International Telecommunications Service			
61030	• International 800 service			
61040	• International 900 service			
61050	• International fixed wireless service			
61060	• International mobile wireless service			
61080	• International prepaid calling service			
61090	• International prepaid wireless calling service			
61100	• International private communications service			
61110	• International value-added non-voice data service			
61120	• International residential telecommunications service			
61130	• Interstate 800 service			
61140	• Interstate 900 service			
61150	• Interstate fixed wireless service			
61160	• Interstate mobile wireless service			
61180	• Interstate prepaid calling service			
61190	• Interstate prepaid wireless calling service			
61200	• Interstate private communications service			
61210	• Interstate value-added non-voice data service			
61220	• Interstate residential telecommunications service			
61230	• Intrastate 800 service			
61240	• Intrastate 900 service			
61250	• Intrastate fixed wireless service			
61260	• Intrastate mobile wireless service			



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61280	• Intrastate prepaid calling service			
61290	• Intrastate prepaid wireless calling service			
61300	• Intrastate private communications service			
61310	• Intrastate value-added non-voice data service			
61320	• Intrastate residential telecommunications service			
61325	• Paging service			
61330	• Coin-operated telephone service			
61340	• Pay telephone service			
61350	• Local Service as defined by _____ (state)			
	•			
	•			

<b>D. Tax Administration Practices on Vouchers from Appendix E</b>		<b>Does Your State Follow this Practice?</b>		<b>Add Additional Comments if Desired. If You Answered No, Describe the Difference Between the Practice as Adopted by the Governing Board and Your State's Treatment</b>	
Reference Number	Disclosed Practice 1 – Vouchers	Yes	No	Statute/Rule Cite	Comment
Vouchers 1.1	The member state administers the difference between the value of a voucher allowed by the seller and the amount the purchaser paid for the voucher as a discount that is not included in the sales price (i.e., same treatment as a seller's in-store coupon), provided the seller is not reimbursed by a third party, in money or otherwise, for some or all of that difference.				

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Vouchers 1.2	The member state provides that when the discount on a voucher will be fully reimbursed by a third party the seller is to use the face value of the voucher (i.e., same as the treatment of a manufacturer's coupon) and not the price paid by the purchaser as the measure (sales price) that is subject to tax.				
Vouchers 1.3	The member state provides that costs and expenses of the seller are not deductible from the sales price and are included in the measure (sales price) that is subject to tax. Further, reductions in the amount of consideration received by the seller from the third party that issued, marketed, or distributed the vouchers, such as advertising or marketing expenses, are costs or expenses of the seller.				
<b>D. Tax Administration Practices on Credits from Appendix E</b>		<b>For each section, place an "X" in the YES column for the Practice your State follows. Place an "X" in the NO column if the Practice does not apply in your State.</b>		<b>For sections with only NO responses, describe your State's tax treatment. Additional comments may be added for any response.</b>	
<b>Reference Number</b>	<b>Disclosed Practice 2 - Credits</b>	<b>Yes</b>	<b>No</b>	<b>Statute/Rule Cite</b>	<b>Comment</b>
Definition	"Tax Paid" means the tax that was (1) paid and (2) previously due from either the seller or the purchaser when the sale of that product is taxable in that state and it was properly sourced based on that state's sourcing rules. "Tax paid" includes tax that was (1) paid and (2) previously due from the purchaser (or seller, if applicable) because the purchaser moved the product to a different jurisdiction. "Tax paid" does not include the portion of tax				

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	paid that is currently eligible for a credit or refund or tax paid that is eligible for refund under a tax-incentive program or agreement.				
Credits 2.1	<b>2.1 Credit Against Use Tax</b> The State imposing tax on the purchaser provides credit for “sales or use taxes paid” on a product against the State’s use tax.				
Credits 2.2	<b>2.2 Credit Against Sales Tax</b> The State imposing tax provides credit for the “sales or use taxes paid” on a product against the State’s sales tax.				
Credits 2.3.a.	<b>2.3 Reciprocity</b> 2.3.a. The credit the State provides in 2.1 and 2.2 applies regardless of whether another state provides a reciprocal credit.				
Credits 2.3.b.	2.3.b. The credit the State provides in 2.1 and 2.2 only applies when the other state where the tax was paid provides a reciprocal credit.				
Credits 2.4.a.	<b>2.4 State and Local Sales/Use “Tax Paid”</b> 2.4.a. The credit provided for in 2.1 and 2.2 is for the combined amount of state and local “tax paid” to another state or local jurisdiction against both the state and local taxes due to the State.				
Credits 2.4.b.	2.4.b. The credit provided for in 2.1 and 2.2 is for only the state “tax paid” to another state against the taxes due to the State ( <i>i.e.</i> , no credit for local tax against state tax). If the State has local sales or use taxes, it only provides credit for state tax against state tax and local tax against local tax.				
Credits 2.5	<b>2.5 Credit for “Similar Tax” Paid to Another Jurisdiction</b>				

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	<p>The credit provided for in 2.1 and 2.2 includes “similar taxes” that were (1) paid and (2) previously due to another state or local jurisdiction against the sales or use taxes due.</p> <p>List all known similar or like taxes the state provides credit for even if such tax does not meet the definition of a “similar tax.”</p> <p>a. b. c.</p>				
Credits 2.6	<p><b>2.6. Credit Against “Similar Tax” Imposed by the State</b></p> <p>The credit provided for in 2.1 and 2.2 includes “sales or use taxes paid” to another state or local jurisdiction against “similar taxes” due.</p> <p>List “similar taxes” imposed that the state provides credits against.</p> <p>a. b. c.</p>				
Credits 2.7	<p><b>2.7 Sourcing when Receipt Location is Known</b></p> <p>The credit provided for in 2.1 and 2.2 applies when the other state’s “sales or use taxes” were (1) paid and (2) previously due based on: i) that other state’s sourcing rules, or ii) the purchaser’s location of use of a product subsequent to the initial sale.</p>				
Credits 2.8	<p><b>2.8 Sourcing when Receipt Location is Unknown</b></p> <p>Except as provided in Best Practice 2.13, the credit provided for in 2.1 and 2.2 applies when the seller sources the initial sale pursuant to the SSUTA Sections 310.A.3, 310.A.4, or 310.A.5, because the location where the product was received by the purchaser was unknown to the seller.</p>				

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Credits 2.9	<p><b>2.9 Characterization of Sale</b></p> <p>The credit provided for in 2.1 and 2.2 applies regardless of the other state's characterization of the product as tangible personal property, a service, digital good, or product delivered electronically.</p>				
Credits 2.10.a.	<p><b>2.10 Sales Price Components</b></p> <p>2.10.a. Full Credit Allowed.</p> <p>The credit provided for in 2.1 and 2.2 applies to all components of the SSUTA "sales price" definition, whether taxable or nontaxable in the State.</p>				
Credits 2.10.b.	<p>2.10.b. Partial Credit Allowed</p> <p>When taxable and non-taxable charges are itemized on the invoice, the credit provided for in 2.1 and 2.2 is only for the "tax paid" on the taxable components of the sales price in the State.</p>				
Credits 2.11.a.	<p><b>2.11 Transactions with Taxable and Exempt Products</b></p> <p>2.11.a. Full Credit Allowed</p> <p>The credit provided for in 2.1 and 2.2 applies to the full amount of "tax paid" on a transaction consisting of taxable and exempt products.</p>				
Credits 2.11.b.	<p>2.11.b. Partial Credit Allowed.</p> <p>When taxable and non-taxable products are itemized on the invoice the credit provided for in 2.1 and 2.2 is only for the "tax paid" on the taxable products of a transaction in the State.</p>				

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Credits 2.12	<b>2.12 Audit Sampling</b> The credit provided for in 2.1 and 2.2 applies when the sale or purchase of the product was part of the population sampled pursuant to an audit sampling method.				
Credits 2.13	<b>2.13 Direct Mail</b> The credit provided for in 2.1 and 2.2 applies when the seller sources the sale of Advertising and Promotional Direct Mail pursuant to Section 313.A.4.				
Credits 2.14	<b>2.14 Accelerated Payments on Lease/Rentals</b> The credit provided for in 2.1 and 2.2 includes the “tax paid” to another state or local jurisdiction on a lease/rental transaction based on the sum of the lease payments (“accelerated basis”), against the “sales or use taxes” due on the balance of the lease/rental payments.				
Credits 2.15	<b>2.15 Inception-Deferred Collection on Lease/Rentals</b> The credit provided for in 2.1 and 2.2 includes the “tax paid” to another state or local jurisdiction on a lease/rental transaction based on a deferred collection/remittance method against the “sales or use taxes” due on the balance of the lease/rental payments.				
Credits 2.16	<b>2.16 Lessor Acquisition.</b> The credit provided for in 2.1 and 2.2 includes the “tax paid” by the lessor to another state or local jurisdiction on the acquisition of the product against the “sales or use taxes” due on the balance of the				

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	lease/rental payments provided the tax reimbursement is documented and disclosed to the lessee.				
<b>D. Tax Administration Practices on Liability Relief from Appendix E</b> (Note: These tax administration practices address whether a member state provides liability relief although the state is only required to provide relief “to the extent possible,” as specified in sections 328(C) and (D) of the Agreement.)		<b>Does Your State Follow this Practice?</b>		<b>Add Additional Comments if Desired. If You Answered No, Describe the Difference Between the Practice as Adopted by the Governing Board and Your State’s Treatment</b>	
Reference Number	Disclosed Practice 3 – Liability Relief	Yes	No	Statute/Rule Cite	Comment
	<b>Disclosed Practice 3.1 - Liability relief for erroneous information in the tax administration practices section of the taxability matrix</b>	<b>If you answer “Yes” to 3.1, you do not need to complete 3.1.a, b, and c below.</b>	<b>If you answer “No” to 3.1, please complete 3.1.a, b, and c below.</b>		
Liability Relief 3.1	The State provides sellers and CSPs with liability relief for tax, interest and penalties if the sellers and CSPs charged and collected the incorrect tax due to erroneous information in the tax administration practices section of the taxability matrix.				
Liability Relief 3.1.a.	Liability Relief for Tax				
Liability Relief 3.1.b.	Liability Relief for Interest				
Liability Relief 3.1.c.	Liability Relief for Penalties				
	<b>Disclosed Practice 3.2 - Extended liability relief for changes to the tax administration practices section of the taxability matrix</b>	<b>If you answer</b>	<b>If you answer</b>		

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		<p><b>“Yes” to 3.2, you do not need to complete 3.2.a, b, and c below.</b></p>	<p><b>“No” to 3.2, please complete 3.2.a, b, and c below.</b></p>		
<p>Liability Relief 3.2</p>	<p>When the State makes a change to its tax administration practice section of the taxability matrix, the State provides sellers and CSPs with liability relief for the tax, interest and penalties for having charged and collected the incorrect tax until the first day of the calendar month that is at least 30 days after notice of the change to the state's tax administration practices section of the taxability matrix is submitted to the governing board, provided the seller or CSP relied on the prior version of the taxability matrix.</p>				
<p>Liability Relief 3.2.a.</p>	<p>Liability Relief for Tax</p>				
<p>Liability Relief 3.2.b.</p>	<p>Liability Relief for Interest</p>				
<p>Liability Relief 3.2.c.</p>	<p>Liability Relief for Penalties</p>				
	<p><b>Disclosed Practice 3 .3 Extended liability relief for changes to the library of definitions section of the taxability matrix</b></p>	<p><b>If you answer “Yes” to 3.3, you do not need to complete 3.3.a, b, and c below.</b></p>	<p><b>If you answer “No” to 3.3, please complete 3.3.a, b, and c below.</b></p>		



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Liability Relief 3.3	When the State makes a change to the library of definitions section of its taxability matrix, the State provides sellers and CSPs with liability relief for the tax, interest and penalties for having charged and collected the incorrect tax until the first day of the calendar month that is at least 30 days after notice of the change to the member state's library of definitions section of the taxability matrix is submitted to the governing board, provided the seller or CSP relied on the prior version of the taxability matrix.				
Liability Relief 3.3.a.	Liability Relief for Tax				
Liability Relief 3.3.b.	Liability Relief for Interest				
Liability Relief 3.3.c.	Liability Relief for Penalties				