

1. [Viewing](#)
2. [Printing](#)
3. [Downloading](#)
4. [Comparing Versions](#)

Taxability Matrix Access

**Access the Taxability Matrix at:**  
<http://sst.streamlinedsalestax.org/otm/>

Certificate of Compliance Access

**Access the Certificate of Compliance at:**  
<http://sst.streamlinedsalestax.org/coc/>

**Use Chrome, Firefox or an Internet browser other than Internet Explorer.**

Download does not work in Internet Explorer.

If you have any problems or suggestions with the online web site, please contact the SSTGB Executive Director and the SSTGB IT Director.

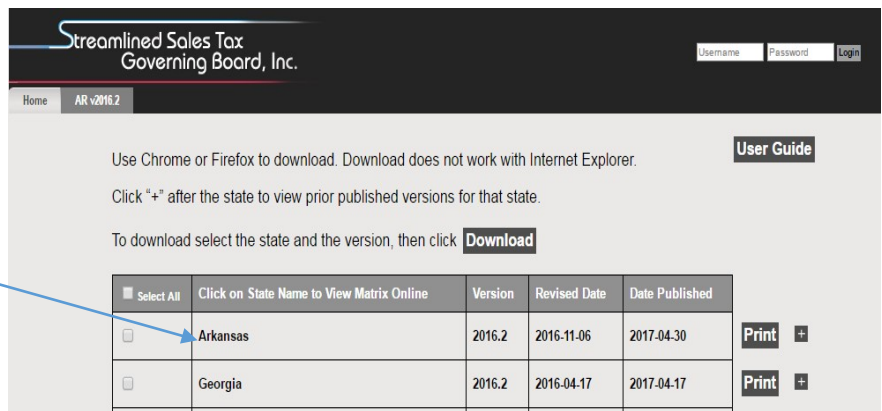
The instructions are the same for both the Certificate of Compliance and Taxability Matrix.

## 1. Viewing

### Current Version

To view a state's matrix, click on the state name.

For Arkansas click on the name Arkansas.



Streamlined Sales Tax Governing Board, Inc. Username Password Login

Home AR v2016.2

Use Chrome or Firefox to download. Download does not work with Internet Explorer. User Guide

Click "+" after the state to view prior published versions for that state.

To download select the state and the version, then click **Download**

Select All	Click on State Name to View Matrix Online	Version	Revised Date	Date Published	
<input type="checkbox"/>	Arkansas	2016.2	2016-11-06	2017-04-30	Print +
<input type="checkbox"/>	Georgia	2016.2	2016-04-17	2017-04-17	Print +

This displays the current Arkansas taxability matrix.

## Arkansas State Taxability Matrix

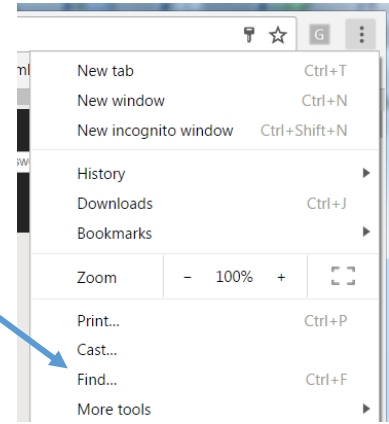
**version 2016.2**  
Publish Date: April 30, 2017 at 11:17:17 AM

**Date Revised:** November 6, 2016  
**Completed by:** Sales and Use Tax Section

You can scroll through the entire matrix.

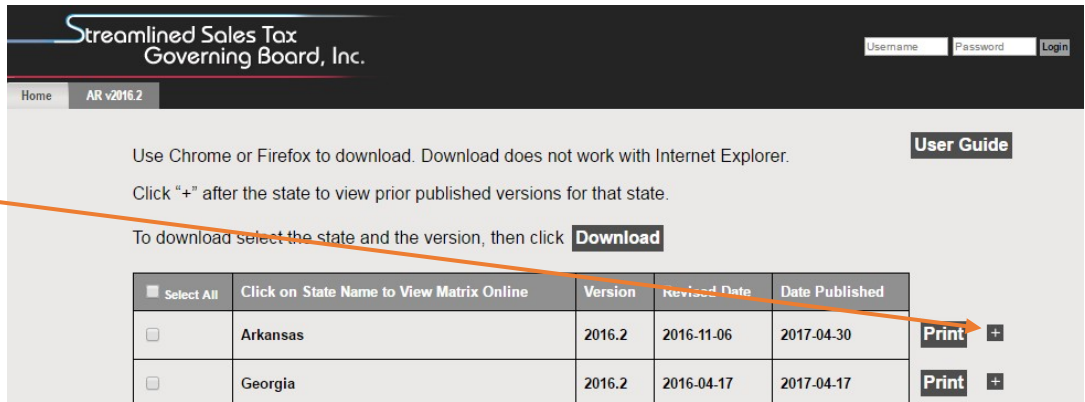
Or search the matrix for a specific item by using the "Find" option in your internet browser.

To return to the list of states, scroll to the top of the page and click on the "Home" tab. You can then select a different state to view.



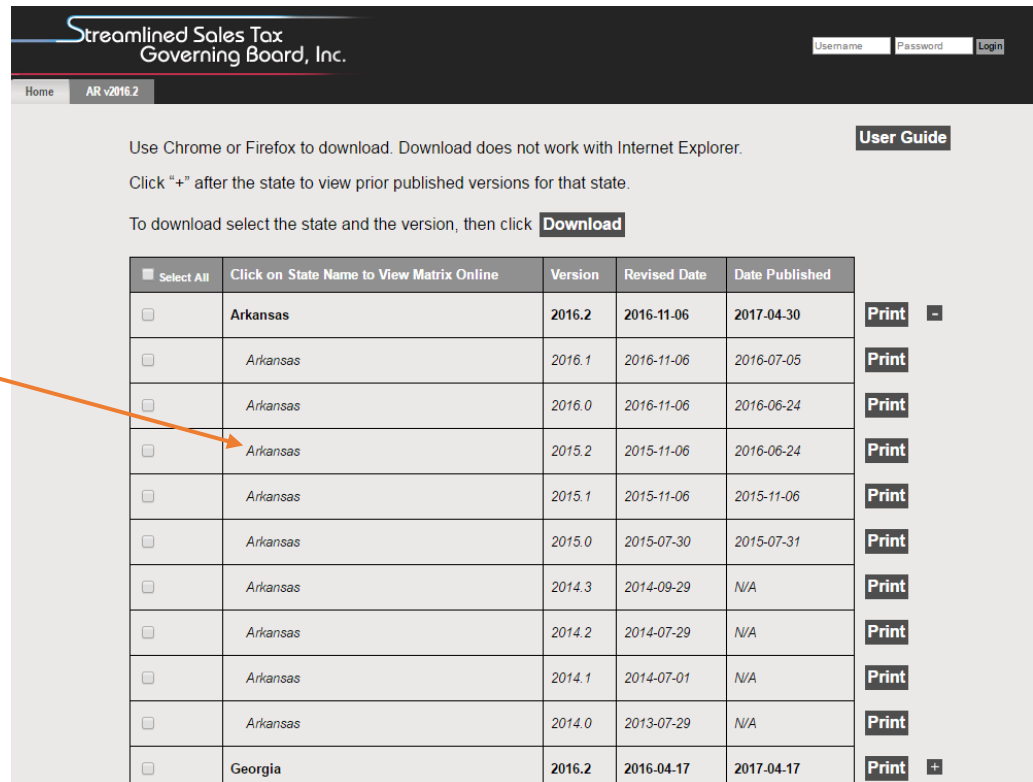
### Viewing Previous Version(s)

1. To view previous versions of a state matrix click the "+" on the right side of the row for the state you wish to view.



If you chose Arkansas, all prior versions available will be listed.

2. To view a certain version, click on the state name, version or revised date for that version. That matrix will automatically open.

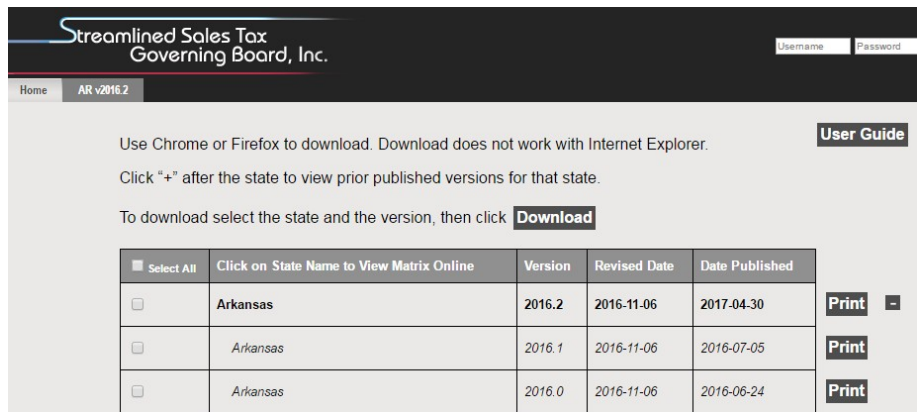


## 2. PRINTING

There are two ways you can print a state taxability matrix.

1. On the **home page** click the print button next to the state's version you wish to print. This will print that version of the state matrix.

2. When **viewing the actual matrix**, select the print button on the top left of the page.



## 3. DOWNLOADING

**Use Chrome, Firefox or an Internet browser other than Internet Explorer.**

Download does not work in Internet Explorer.

Files are downloaded in comma delimited format (CSV).

There are two ways you can download a state taxability matrix.

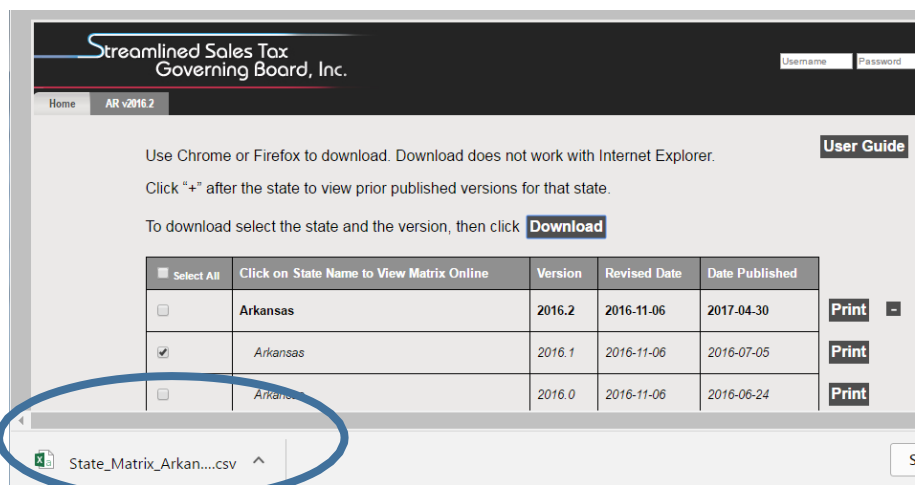
**To download a matrix(s):**

### Option 1

1. Click in the check box next to the state and the version you want to download. or Click "Select All" if you want to download all states.

2. Click the 'Download' button. Your screen should indicate a file has been downloaded (bottom left hand corner).

Depending on the type of browser you are using this message may be different than the one shown.



## Option 2

Click the 'Download' button when viewing the actual matrix.



## 4. Compare Tool

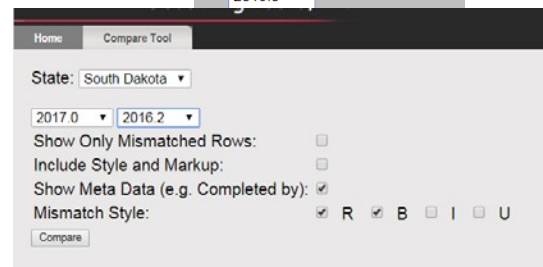
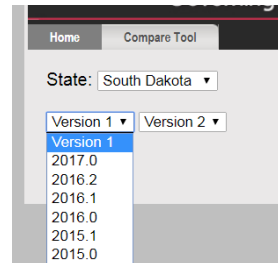
Use the Compare Tool to compare two versions of a state's Taxability Matrix or Certificate of Compliance.

1. Select the Compare Tool Tab at the top.

2. Select the state from the drop-down list.

3. Select the Versions you want to compare from the drop-down lists. The order you select only affects which version is listed first. It will not affect the changes that are displayed.

4. Select how you want the changes displayed.



Examples of Comparison Display

The entire lines that contain changes will be displayed. You will need to compare each line to determine what the change was. Changes in the document as well as changes the state makes will be shown.

The following is an item that was added to the 2017.0 form. Changes are shown in red, italics, or underlined.

2017.0		Disclosed Practice 5.7 - Taxability of Return Fees	Yes	No	Statute/Rule Cite	Comment
2016.2						

2017.0	<b>Post Transactions 5.7.a.</b>	<b>Does your state impose tax on restocking fees or return fees that are not directly associated with the use of a returned product?</b>	X			
2016.2						

2017.0		<i>Disclosed Practice 5.7 - Taxability of Return Fees</i>	Yes	No	Statute/Rule Cite	Comment
2016.2						

2017.0	<i>Post Transactions 5.7.a.</i>	<i>Does your state impose tax on restocking fees or return fees that are not directly associated with the use of a returned product?</i>	X			
2016.2						

2017.0		Disclosed Practice 5.7 - Taxability of Return Fees	Yes	No	Statute/Rule Cite	Comment
2016.2						

2017.0	<u>Post Transactions 5.7.a.</u>	<u>Does your state impose tax on restocking fees or return fees that are not directly associated with the use of a returned product?</u>	X			
2016.2						